2024 World Service Conference

Thank you for letting me serve.

Our Path toward Grace, Unity, and Understanding Notre cheminement vers la grâce, l'unité et la compréhension Nuestro camino hacia la gracia, la unidad y la comprensión





Delegate's Report

- How is our World Service Office and Al-Anon doing?
- Finance Report
- Literature Report
- Contributions
- Next Gen The new Records
- New Projects
- Fun Stuff
- And More To Be Revealed



Finance Report

Revenue

2023 was a good year, we had increased income from:

- Launched a new reader A Little Time for Myself (B-34)
- International Convention was held in Albuquerque, NM
- Contributions from members, groups, and the Special Appeal
- Sales income from our magazines: The Forum, Le lien, En Accion, and Al-Anon Faces Alcoholism (AFA) and the Mobile App
- Increased value of investments held in the Reserve Fund

Budget Discussions Concerning Groups

100 percent of groups are using services; 61 percent of groups contributed in 2023

What are the services used?

Getting your group registered Reading CAL at meetings

Calling WSO Using the to find a Mobile App for a meeting Zoom meeting PSAs playing on TV stations

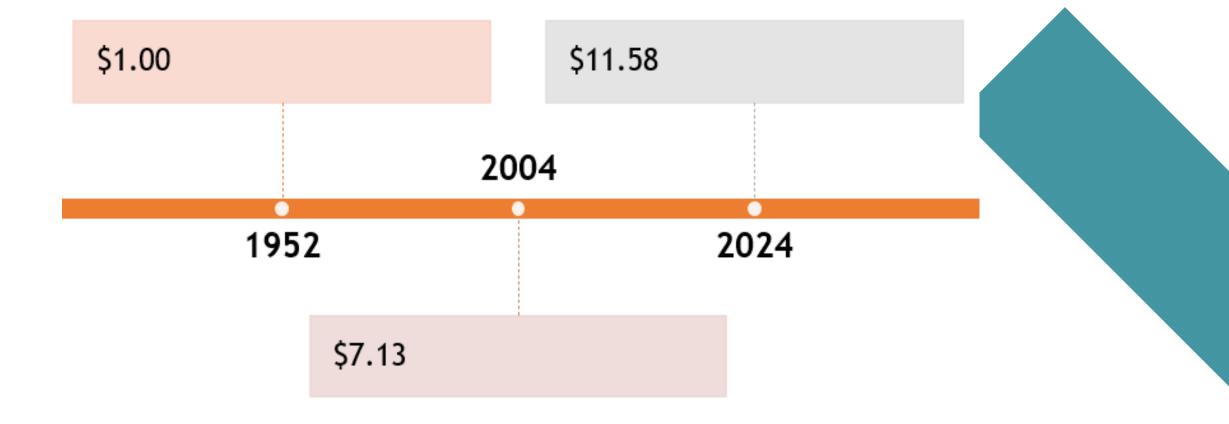
Group Contributions

55% of Tennessee groups contributed to the WSO last year

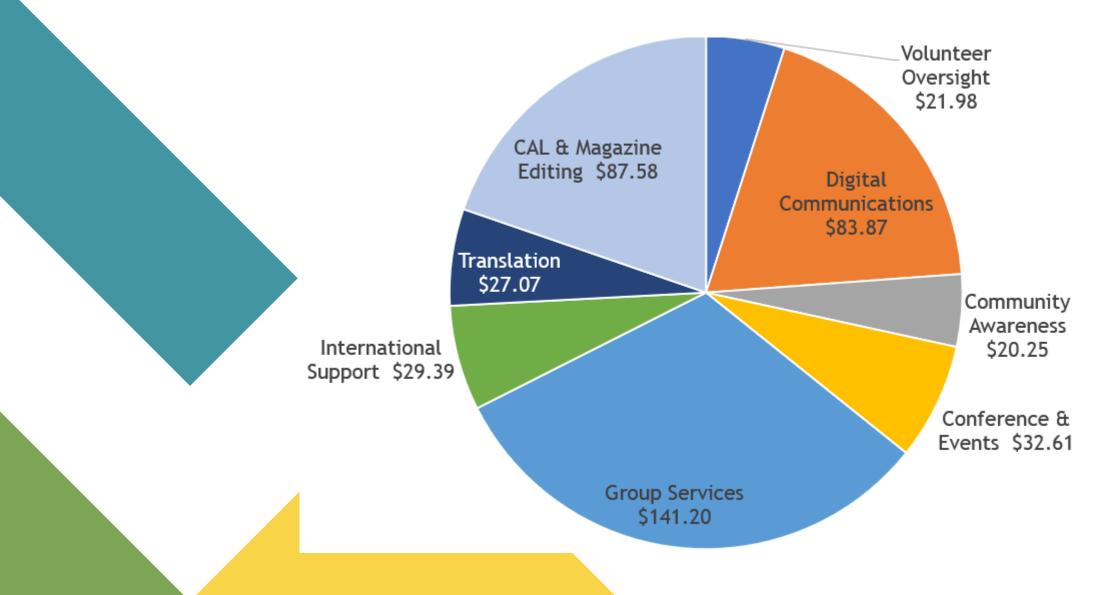
Groups contributed an average of \$216 per group

If each group that contributed in 2023, contributed the cost per group of \$330.09 in 2024, we would reach our contribution goal for the year

The Power of \$1



Cost Per Group \$330.09



- Revenues
 - Increased revenues from A Little Time for Myself (B-34) should continue into the first half of the year
 - Healing within Our Alcoholic Relationships booklet will be introduced in the last quarter of the year. New CAL always helps increase literature sales.
- Expenses
- Continued efforts in reducing variable costs
 - Overall salary budget is expected to increase to handle potential workload redistribution
 - Overall expenses higher than 2023 but in line with anticipated revenues
- Projecting a surplus in 2024

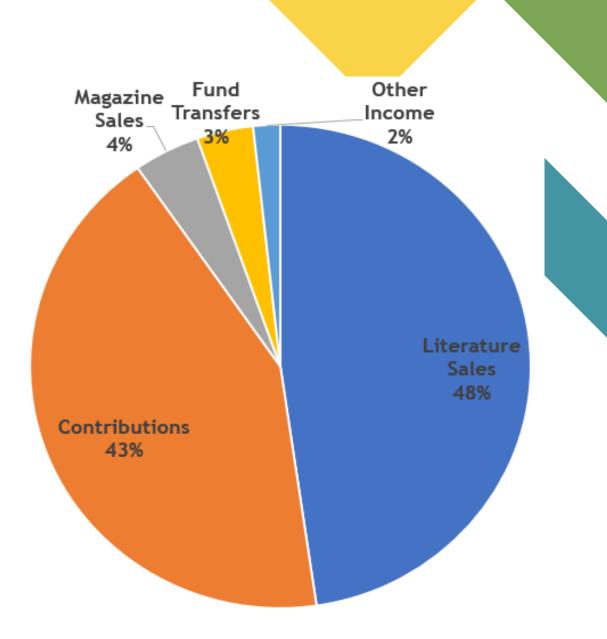
2024 Operating Budget

Statement of Activities 2023 Vs. 2022

Revenue		2023			2022	\$ Change	% Change
Gross profit from literature	sales \$	3,217	7,630	\$	2,099,846	1,117,784	53%
Contributions		2,916	5,398		3,337,918	(421,520)	-13%
Magazine sales		262	2,050		247,368	14,682	6%
Subscription income		54	1,634		48,174	6,460	13%
Convention income - net		187	7,468		-	187,468	0%
Noncash contributions		244	1,657		125,939	118,718	94%
Investment income		1,109	9,188		(1,647,728)	2,756,916	-167%
	\$	7,992	2,025	\$	4,211,517	3,780,508	90%
Expenses							
Program Services	\$	3,184	1,174	\$	3,333,424	(149,250)	-4%
Literature distribution servi	ces	890),741		904,405	(13,664)	-2%
General adminstrative serv	ices	1,715	5,345		1,352,031	363,314	27%
	\$	5,790),260	\$	5,589,860	200,400	4%
Change in net assets	\$	2,201	L.765	Ś	(1,378,343)	823,422	60%

FY24 Revenues

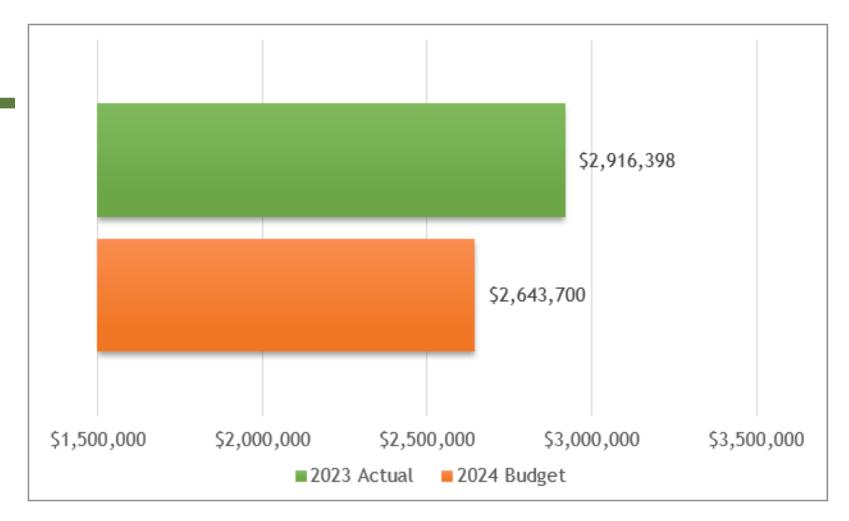
- Net revenues will decrease 8 percent over 2023, but will still be higher than previous years and restore revenues back to pre-pandemic levels
- 91 percent of total revenue is funded through contributions and literature sales
- Fund transfer from Reserve Fund is needed to balance the budget



- The surplus for the year in 2023 stemmed from the unexpectedly high excitement generated by the new book A Little Time for Myself (B-34)!
- The new reader sales of 69,747 books bringing in a total of \$940,000 additional dollars were greater than originally budgeted—without it, no surplus would have occurred
- Overall positive performance for 2023 is consistent with literature sales in a year that a new book is introduced. The following year, sales tend to reset.
- Consistency in contributions and literature sales is still needed to maintain operations and provide support

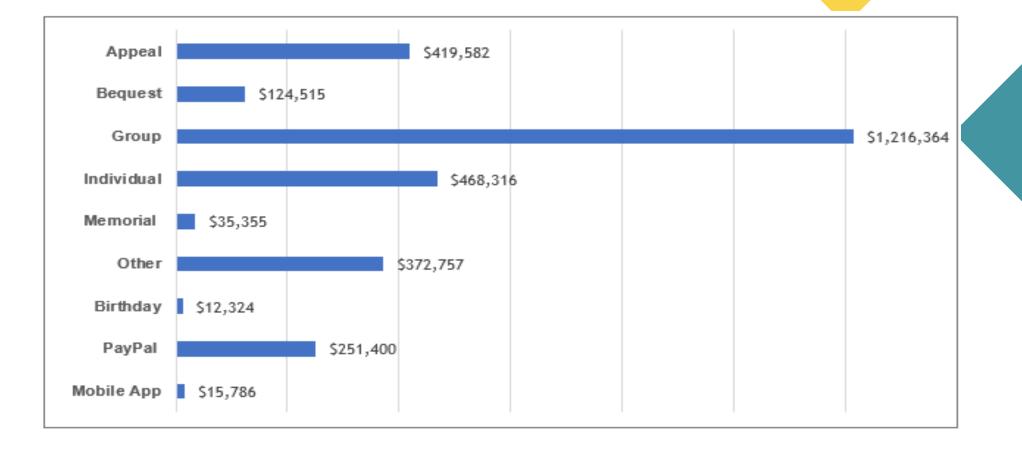
2023 Performance

Contributions



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Sources of Contributions



Contributions

Contributions are budgeted lower than the 2023 actual based on a review of historical trends

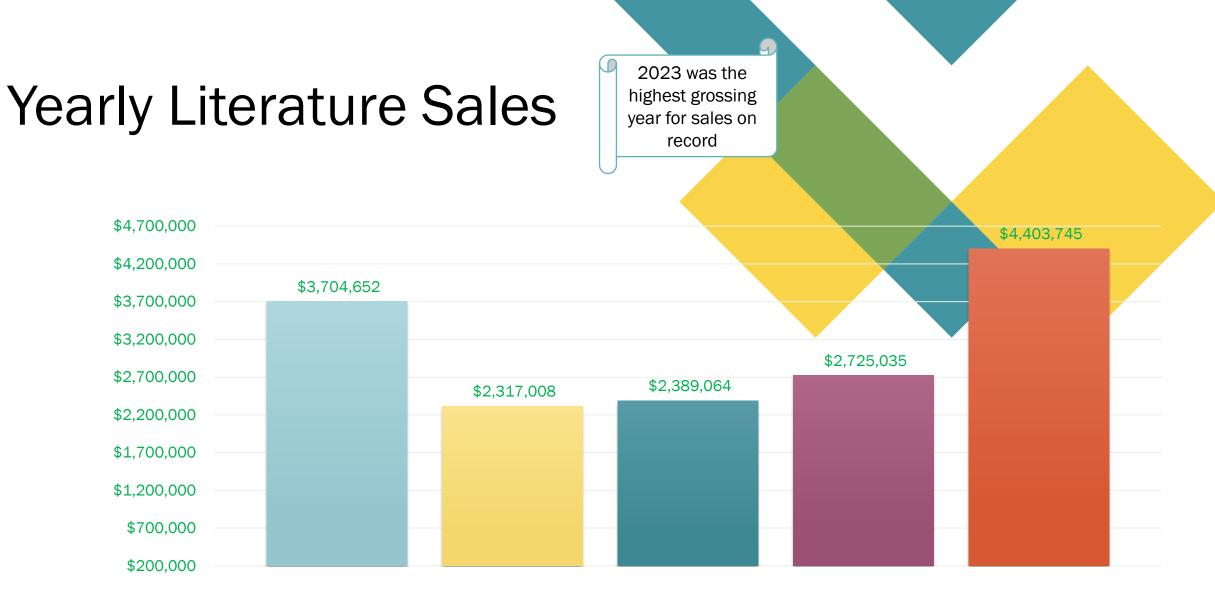
The 2024 goal still reflects increased giving overall

Continue with a targeted message of how much each group should contribute to reach the goal

Messaging proved to be effective in 2023—let's continue for 2024

Continue to enhance additional methods of contributing

- Communicate the contribution goal to the fellowship throughout the year
- Continue to promote contributions via the *Mobile App*



■2019 ■2020 ■2021 ■2022 ■2023

Expenses Overview

- Expenses are budgeted at \$6,078,780
- 5 percent increase over 2023 budgeted expenses
- Majority of projects require labor resources
- Staff focus will be on the major 2024 projects such as Next Generation AFG Records, 2024 IAGSM, and others
- Most expense line items are consistent with the prior year expenses supporting the program.



What's the Bottom Line?

AL-ANON FAMILY GROUP HEADQUARTERS, INC. 2024 OPERATING BUDGET

	2024	2023	2023
	Preliminary	Revised	Audited
	Budget	Budget	Actual
Total Estimated Revenue	6,198,330	5,860,430	6,902,851
Total Expense	6,078,780	5,795,664	5,825,227
Net increase(decrease) from Operations	119,550	64,766	1,077,624

Literature Sales

A Little Time for Myself (B34) continues to provide an increase in revenues for 2024.

- Even though we are budgeting a decrease in sales over 2023, literature sales are projected to be above pre-pandemic levels.
- Inventory supply is improving, and ongoing efforts are being made to keep books in stock.

Top 10 Selling Books/Booklets of 2023

З

	Little Time for					iences (B-34	•)	
0 <u>H</u> o	w Al-Anon W	orks for Fam	ilies & Frien	ids of Alcoh	olics (B-32)			
3		Cou	rage to Chan	ige: One Day	y at a Time in	Al-Anon II (I	B-16)	
1		0	ne Day at a	Time in Al-A	non (B-6)			
3		Hope F	or Today (B-	27)				
0		Al-Anon/A	lateen Serv	ice Manual	(P-24/27)			
1		Paths to Re	covery-Al-Ar	non's Steps, t	raditions, an	d Concepts ((B-24)	
6	A	Al-Anon/Alat	een Groups	at Work (P-	24)			
1	Re	aching for F	Personal Fre	edom: Living	g the Legaci	ies (P-92)		
7	Blue	print for Pro	gress: 4th S	Step Invento	ory (P-91)			
	1		1					
0	10,000	20,000	30,000	40,000	50,000	60,000	70,000	80,000

Literature Updates

"Healing in our Alcoholic Relationships: A **collection of insights from our collective journey**" 48 page booklet and will sell for \$4.00 • Will be released this fall; no date yet Sharings are now being accepted for the new book on Sponsorship; Personal and Service

Literature on Finances in Al-Anon Recovery has been approved

- 1) Al-Anon literature states that the disease of alcoholism impacts us physically, emotionally, spiritually, and financially
- 2) While the topics of personal and group finances are discussed throughout Al-Anon's Three Legacies, Al-Anon does not have a single piece of CAL exploring our relationship with finances in recovery
- 3) Financial responsibility is often not taught in alcoholic homes, but it can be learned.
- 4) We practice these principles in ALL of affairs
- 5) Member's Experience, Strength, and Hope helps other members
- 6) This piece of literature received Conceptual Approval from the 2024 WSC

2024 Projects

Next Generation AFG Records

2028 International Convention Site Selection

eBooks Globally

Electronic Alateen Planning

Online Store 2.0

2024 IAGSM

Area Support – Electronic Groups

56 geographic WSC Structure Areas now support electronic groups

- Majority have integrated electronic groups into geographic Districts
- Remaining 11 are in progress developing their Area procedures

Any frequent challenges?

- Groups temporarily meeting online are registering new meetings instead of changing their meeting location
- Tennessee has supported electronic groups since June 2022

OGR - Electronic Group Management

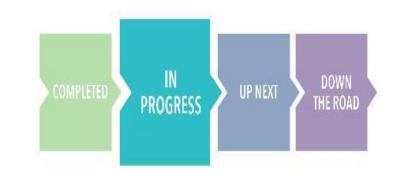
Online Group Records Update

- All Groups by District Report
- All Al-Anon Groups Search Results

		WSO Online Group Records
Contact AFG Records	Version 4.11	
) <u>Search Video</u>	Searc	h for Al-Anon groups in Area 999_TEST 999_TEST v
Group ID	Meeting City	Zip/Postal Code District V Status V
		Search Clear
		Alerts
		• <u>1 group reported not meeting</u>
Show/Hide Reports		
) <u>Reports Video</u>		Administer Alateen Groups Administer Registrations

Groups matching search criteria [click on row to see group details] [click column heading to sort list]

	<u>ID</u>	<u>Group Name</u>	<u>Status</u>	<u>City</u>	<u>Zip</u>	District	<u>Reg Date</u>
Details	30626348	Norfolk Steps And Traditions AFG	Active	Virginia Beach	22459	0006	10/9/2000
<u>Details</u>	30649603	Boyd Street AFG	Active	Virginia Beach	23457	0009	2/3/2015
<u>Details</u>	30666855	Monday PM Parents AFG	Inactive	Virginia Beach	23455	8000	
<u>Details</u>	30734516	Progress Not Perfection AFG	Reported Not Meeting	Virginia Beach	23456	8000	3/2/2020





Takeaways: Managing Groups

Information to share:

- Recorded training is available to support Area Group Records Coordinators (AGRCs) understand what Online Group Records functionality exists and how to use it.
- Combined reports and searches for physical and electronic groups in geographic Areas are being developed.

Next Gen Group Records

First Release: AGRC New Electronic Group Registration Workflow

Begin late 2023-early 2024

At Least a 2 year Project



Next Topic: A Little Al-Anon Fun

2025 A.A. International Convention with Al-Anon Participation in Vancouver, Canada

2028 Al-Anon International Convention Planning is underway



2023 Post-Convention Update

How many attended?

- > 3387 Al-Anon
- ➢ 47 Alateen
- ➢ 293 AA
- > 57 Guest
- > 3776 In-person
- ➢ 741 Virtual
- ➢ 4517 Total Registered

Vancouver, BC---July 3-6, 2025



"90 Years - Language of the Heart"

A.A. International Convention - 2025

Vancouver, BC---July 3-6, 2025

- 90 years AA celebration
- Registration opens Sept. 2024-\$160
 - Al-Anon will have meetings/workshops
 - in English, Spanish, French
- Approximately 60,000 will attend

2028 International Convention June / July 2028



- 14 bids were summitted
- 400 volunteers are requested
- Soon all the bids will be reviewed
- May 23 three cities will be selected
- June visits to these cities will begin
- October a selection will be made
- A location announcement will be made at the 2025 WSC or before...

Would you like to know where the 2028 International Convention will be held?

Upcoming Delegate Updates

Changes to the Service Manual Sponsorship Task Force Workshops WSC Task Force: Revitalizing Alateen 2024 Membership Survey 2024 Road Trip: Meet the Board **Next Generation AFG Records** And more....But Not Today!

Thank you for allowing me to serve

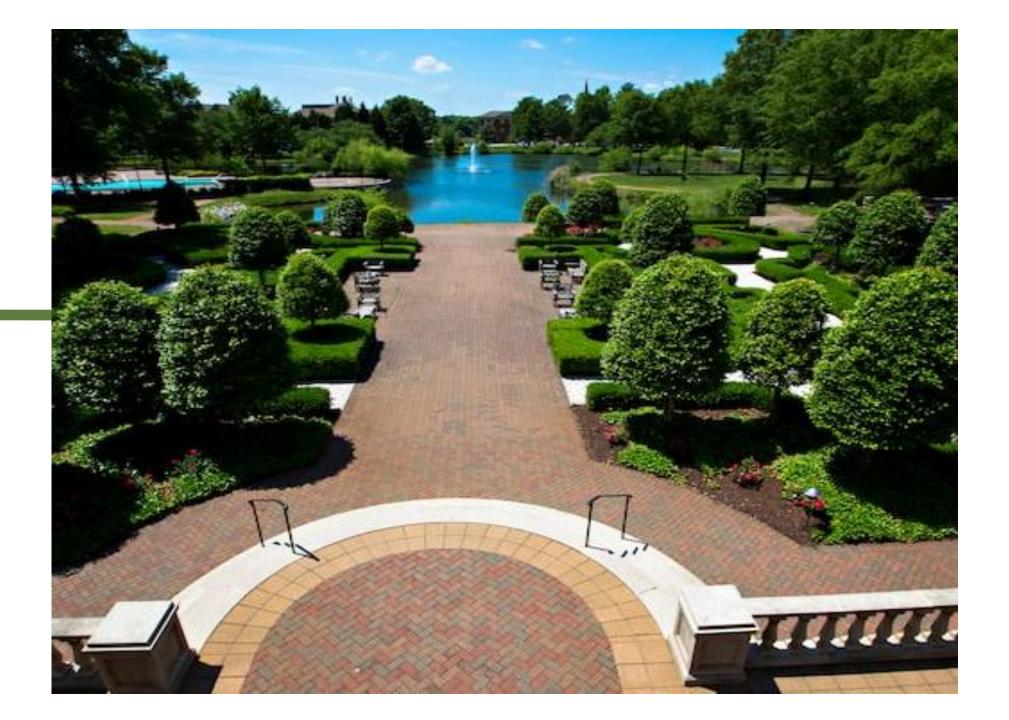
Irene Faile TN Delegate Panel 64 901 229 4412 tndelegate64@gmail.com

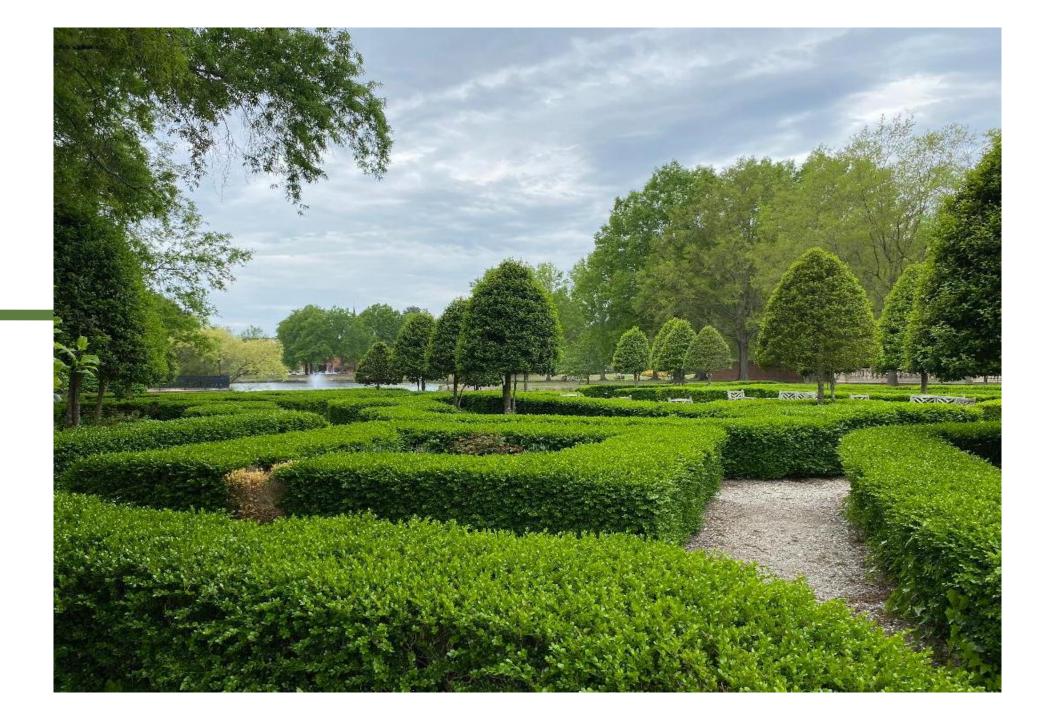
WSC Photos



Founders Inn & Spa









The Lobby Area



Neptune's Statue and Virginia Beach

